

AGILITY

DEFINITION

EXAMPLE

FLEXIBILITY

Not accepting everything as it first appears; dynamic; embracing short-term alterations.

Employees travel last minute to an off-site location.
Team members step up as a presenter or facilitator at a meeting.

ADAPTABILITY

Preparing for the unexpected; acknowledging longterm change as a part of the process.

Individuals utilize skills and knowledge gained in one role to succeed in a different role in the same company, same overall function, or completely different sector..

PERSEVERANCE

Maintaining determination no matter the odds or obstacles; insisting and being firm; not giving up.

Individuals understand that the first draft is likely not perfect and no matter how many flaws, they continue to push forward and ahead.

RESILIENCE

Having the ability to recover from setbacks, adapting well to change, continuing in the face of adversity.

Resilient employees demonstrate a staunch acceptance of reality; a deep belief, often buttressed by strongly held values, that life is meaningful; and have an uncanny ability to improvise.